

Auto-VU Preload & Image Capture

Auto-VU is a quick and simple process, that allows our specialist motor engineers to assess the damage to cause to your vehicle. They can then tell us whether it is likely to be repairable or not along with other important information that helps us decide which services to provide effectively and efficiently.

The following information should help you understand how to capture the images on your mobile device.

Capturing the images our engineers need is easy. However, please think about your safety when taking photos. Please don't put yourself in any harm whilst walking around your vehicle.

If you can, it is best to take the images in good light on a dry day. However, where that is not possible, try to use whatever light you have or wait until the worst of the weather has passed.

These are the images our engineers require:



Image One:

The full front and driver's side. Please capture all of the car.



Image Two:

The full rear and passenger side. Please capture all of the car.



Image Three:

Please take a photo of the speedometer, so that the odometer (mileage) and any warning lights are visible. If you need to turn your engine on, please make sure it is safe to do so.



Image Four:

The Vehicle Identification Number. This is found on your dashboard visible from outside looking in on the passenger side.



Image Four:

This should be a photo of the main damage to your vehicle as a result of the accident. If there are two areas (for example, you were hit in the rear and shunted into another vehicle or object) then you will need to take a photo of each area of damage.



Video Walkaround:

Finally, from a distance of two meters, please walk around the vehicle videoing the entire vehicle (top to bottom). This should take about 15 to 20 seconds. Complete your walk around by focusing in on the main area of impact and zoom in on the damage.

Please then upload all the images to the following URL:

www.cogent.auto-vu.co.uk

If you have any questions or encounter any issues at any stage,

Please email us at solutions@amberheights.co.uk